

**7/15/2011**

**Deer Park Roofing,**

**I was very impressed with all the people I dealt with from the beginning of the estimate thru the completion of the job. In my 59 years, I have never experienced a Company ran so well. I was kept informed when the job was to be scheduled to start, I received the estimate in the mail with all the insurance documents and talked to all that were very courteous and friendly.**

**Once the crew came out, they were very friendly and hard working individuals. They worked very hard and I noticed that they all had an eye for the details that make the job stand out from all the rest. They never wanted to bother me for anything and they were very good at what they did on that very hot day. They ripped off the old roof and installed a new one and not one nail was found in the yard so far. This crew is a great asset to your company!!!! They actually seemed concerned that all went well and took a lot of pride in what they were doing! Actually, I thought they owned the Company because they**

**were so professional and acted like the roof was one of their own.**

**I did get up on the roof after completion, to inspect the work and I can tell you, they were great. I have always been taught to put a 130% into a job and maybe you might get a job 99% right. The little details are what gets the Customers that know a great job, refer your Company and this crew did just that. They put a 130% into their work and got the same in results.**

**Thank you so much for a pleasurable experience and a job well done! Deer Park will definitely get a nod if I hear someone needing any work done.**

**Again, thanks so much!!!!!! You have made my day.**

A handwritten signature in cursive script that reads "Dave". The signature is written in black ink and is positioned in the lower right quadrant of the page.