

June 4, 2015

Mr. Nick Sabino, President  
Deer Park Roofing, Inc.  
7201 Blue Ash Rd.  
Cincinnati, Ohio 45236

Re: Roof replacement

Dear Mr. Sabino,

I am writing this letter because I have found that in today's America, it is extremely rare to find a company that does what it says, the way it says it will, when it says it will, with employee's who really seem to care about their work and enjoy themselves too!

This is the summation of the experience we just completed with your organization.

From the very first call to Coy Baker to today's follow up inspection by Vern Cope we have had nothing short of a very pleasant experience and a job well done, on time and on budget.

Coy was very professional. He returned calls promptly, made his appointment on time. He explained all of the options and returned his quote promptly. We needed two estimates and Coy was out at our house and had the quote returned to us before the other company even came out! He was detailed and knowledgeable, answered all or our questions honestly and represented your company professionally.

The work was performed by men who were extremely friendly and polite. They worked hard, took pride in doing a good job and were willing to answer any questions we had. Sam was very helpful. It was nice to see Vern show up several times a day just to be sure things were going as planned. We were amazed at how clean the job was every night when they left! Everything was protected from garage doors to plants. We did not have one thing or one plant damaged. What a great feeling. When the job was completed, they cleaned up to the point that no one would have ever known that we had a major remodel job just completed. *And it looks beautiful also.*

It is always easy for people to complain. I am sure you get your share. But it seems that to say thank you for a job well done is not so easy. But I wanted to be sure you were aware of our THANK YOU and to pass it along to those who need to know that they are appreciated and recognized not just for a good job, but for a good experience.

Thank you and your entire organization. It has been a pleasure.



Jack Liedhegner  
4212 Turf Lane  
Cincinnati, OH 45211